

Customer Contact Centre: **0300 123 5000**
South West Regional Control Centre
Unit 2, St. Brendan's Court
Avonmouth
Bristol
BS11 9FB

Date: 07.03.17

Dear Sir/Madam,

Highways England: M32 Eastville Viaduct works

I am writing to advise you that Skanska, working on behalf of Highways England, will be carrying out works to replace the central reservation barrier over the Eastville Viaduct on the M32 motorway. The works are due to start on 20 March 2017 and are expected to take 11 weeks to complete.

Inspections have shown that the current steel central reservation barrier – which has been in place since the viaduct was built in the 1970s - has reached the end of its serviceable life and now needs to be completely replaced.

We recognise that any work on the M32 has the potential to cause localised congestion, especially given the close proximity of other local authority roadworks, so we have planned this work carefully. We will be taking the following steps to minimise localised traffic disruption by:

- **Working at night time:** we will need to fully close the southbound carriageway while we are working on the central reservation (to allow space for machinery and contractors to do their jobs safely) so we can only do this work at night. We'll be working between 8pm and 6am Monday to Friday. This means the M32 can remain open in both directions during the daytime.
- **Liaising with contractors working on other nearby projects:** we will need to install narrow lanes for the duration of our scheme, but we'll be working closely with MetroBus' contractors to ensure a seamless transition between our works and theirs.

Unfortunately the nature of this work means that it will be noisy. We will however seek to minimise any disturbance caused by restricting any noisy work to the first part of the evening.

As noted above, **we will need to close sections of the M32 to facilitate our work, and to allow for the installation and removal of traffic management.** The work will be done in phases. This means that different sections of the motorway will be closed at various times. We are currently anticipating the following:

Enabling work:

- Overnight closures affecting the north and southbound carriageways – some of these closures will be between junctions 1 (Hambrook) and 3 (Bristol City Centre) and others between junctions 2 (Fishponds) and 3 (Bristol City Centre).

Phase 1 work:

- Regular full overnight southbound closures between junctions 1 (Hambrook) and 3 (Bristol City Centre).

Phase 2 work:

- Regular full overnight southbound closures between junctions 2 (Fishponds) and 3 (Bristol City Centre)
- Occasional full overnight closures of both the north and southbound carriageways between junctions 1 (Hambrook) and 3 (Bristol City Centre) too.

Final phase:

- Removal of traffic management with overnight closures affecting the north and southbound carriageways – some of these closures will be between junctions 1 (Hambrook) and 3 (Bristol City Centre) and others between junctions 2 (Fishponds) and 3 (Bristol City Centre).

The exact dates of the closures are still being finalised, however you can keep up to date with real time traffic updates via www.trafficengland.com.

When we close the M32, fully signed diversions will be in place. Details of these can be found at the end of this letter.

We would like to apologise in advance for any inconvenience or disruption the work may cause you.

Please note that whilst we always aim to work to the programme, unforeseen circumstances may mean slight changes to it. If this happens, we will do our best to notify you as soon as possible.

If you have any queries or comments about the works and would like further information, please contact the Highways England Customer Contact Centre on **0300 123 5000** or by email: info@highwaysengland.co.uk.

Yours sincerely,



Sam Landrigan
Communications Manager
Skanska Infrastructure Services

Details of diversions:

During a total closure of the southbound M32 from junction 1 (Hambrook) and junction 3 (Bristol City Centre)

- Traffic wishing to travel south on the M32 shall be diverted to exit the M32 via the southbound exit slip road at junction 1 and follow the diversion signing to A4174, A38 Gloucester Road and A4044 Bond Street.

During a total closure of the northbound M32 from junction 3 (Bristol City Centre) to junction 1 (Hambrook)

- M32 northbound will follow the southbound diversion route in reverse.

During closures of the southbound M32 from junction 2 (Fishponds) to junction 3 (Bristol City Centre)

- Traffic wishing to travel south on the M32 shall be diverted to exit the M32 via the southbound exit slip road at junction 2. Traffic will then be diverted to re-join the M32 via the Junction 2 southbound entry slip road, travel along lane 1 and exit at the Junction 3 southbound exit slip road, diverted up and over Junction 3. Traffic will then re-join M32 via Junction 3 southbound entry slip road to continue their journey.

During closures of the northbound M32 from junction 3 (Bristol City Centre) to junction 2 (Fishponds)

- M32 northbound closed at Junction 3. Traffic travelling northbound shall exit via the junction 3 exit slip road and be diverted up and over Junction 3. Traffic will then re-join the M32 via Junction 3 northbound entry slip road, follow along lane 1 and exit at the Junction 2 northbound exit slip road. Traffic will then be diverted off and on at Junction 2, re-joining the M32 via the Junction 2 northbound entry slip road to continue their journey.